



Warrior Square Dental Plan Terms and Conditions

These terms and conditions form an agreement between you and your dentist at Warrior Square Dental Practice and cannot be transferred to another dental practice.

What's included in the Dental Plan:

Your Dental Plan entails you to;

- 2 x Dental Examinations per year.
- 2 or 4x Hygiene Visits per year. (Applies to patients on prevention plans)
- X-rays as clinically required
- Prevention dental advice and therapy
- 10 % discount on routine dental treatments for patients on prevention plans, and 50% discount on routine dental treatments for patients on children plans.
- Up to 15% family discount on monthly subscriptions.
- Global Dental A&E assistance Scheme.

What is not included in you plan

- Cost of prescriptions.
- Routine dental treatments, however, you will receive a discount off our published private fees of routine dental treatments.
- Referral to specialist and specialist treatment.
- Orthodontics and implants treatments.
- Sedation fees
- Treatment carried out anywhere else other than Warrior Square Dental Practice, except when treatment is covered by the Global Dental A&E Assistance scheme.
- Extractions of wisdom teeth and surgical extractions.

Global Dental A&E Assistance Scheme:

Our dental plans include access to a Global Dental Accident and Emergency Assistance Scheme.

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The Scheme is established to offer support to patients who request assistance or treatment following;

- an **accident**,
- a **dental emergency** or
- being diagnosed with **mouth cancer**.

Whilst the scheme aims to provide benefits in most cases, the scheme is a wholly discretionary scheme, not an insurance scheme. It has no obligation to provide benefits and the Scheme Manager will look at each request individually to decide whether or not to provide benefits.

For further details you can visit www.globaldentalscheme.co.uk to find out more.

Fail to attend and late cancellations

We expect our patients to keep all their appointments. If you are unable to keep your appointment for any reason; you need to give us a minimum of 24 hours to cancel or reschedule your appointment, failing to do so will result in you losing one appointment of your plan allowance or having to pay a fine to compensate for the cost of the time lost. Minimum fine £35.00.

Monthly Fee and Direct Debit:

Your monthly plan fee will be collected by direct debit on the 1st day of each month. We may review the cost of your dental plan on an annual basis. Should we make a change to the cost of your dental plan and direct debit, we will provide written notice by either email or post at least one month before any changes are applied.

Initial Term and Terminating Your Plan:

The initial minimum term of your dental plan is 12 months. If you terminate your dental plan before this period, the practice is entitled to recoup any outstanding costs.

Following this initial minimum term, if for any reason you wish to terminate your dental plan, you must provide the practice with at least one month's notice. The dental practice may also if required terminate the agreement following the initial minimum term, providing one month's written notice.